

Uptown Bakeries Case Study: Recipe for Tool-Management Success



“Our 5000T’s detailed reports tell us what we’re ordering, spending, and using per month. Our unit even acts as our 24/7 maintenance ‘manager’ because it can be accessed around the clock – no supervision required.”

– Steve Knight, purchasing agent, Uptown Bakeries



Juan Perez, maintenance manager for Uptown Bakeries, and Ernie Raeuber, Uptown’s local MSC sales and service representative, discuss key brands stored within the bakery’s 5000T™ carousel-type vending machine. The dispenser has been Uptown’s tool/MRO management and control system since its implementation.

Company Overview

Uptown Bakeries, Bridgeport, NJ, makes bagels, croissants, pretzels, muffins and other baked goods in large quantities for retail sale. Consistent quality is vital for every batch of products.

Challenges

- Tooling and MRO supply costs
- Effective/accurate inventory control
- No definitive tracking/auditing of on-hand tooling and MRO items
- Deal with as few vendors as possible for items going in vending unit
- Leaner operation method needed to meet the demands of its retail clients

Solution: MSC 5000T Vending Unit

“MSC promised a total solution for our tool/MRO management and control,” begins Juan Perez, maintenance manager, Uptown Bakeries. “Our decision was based on far more than the unit. We needed an MRO distributor who could support us 100% on all items needed for our operations, not just what was to go into the vending machine,” comments Steve Knight, purchasing agent, Uptown Bakeries.

- Complete installment, stocking and implementation took less than 2 months
- Ongoing optimal unit programming and training
- Detailed real-time reporting and analytics
- Safely and securely manages/organizes items of varying sizes and shapes

Key Business Results

- Major overall cost savings due to the ability to streamline inventory - no more guessing or random ordering
- Because of MSC’s vending system, all items now have an inventory number, resulting in computerized control of what’s on hand and what needs to be ordered
- Ability to track ordering, usage and spending – now able to see what’s being used and who’s using what
- Can now work with just one supplier as MSC carries everything needed
- Vending solution acts as a 24/7 maintenance ‘manager’ – with no supervision required

For more info, call:
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