

Vending Solutions Case Study: EPTAM Plastics, Inc.



“My daily reports let me know what tooling is running low and I can opt for automatic replenishment with next day delivery, which is great because it cuts down on the time I use to spend on requisitioning tools.”

—Sandy Bedford, Tooling and Hardware Coordinator



Sandy Bedford, Tooling and Hardware Coordinator for EPTAM, has increased her tool purchasing productivity by 30% thanks to MSC's advanced vending equipment.

Company Overview

EPTAM Plastics, Inc. is a leading manufacturer of precision-machined plastic components for a variety of industries, including medical, energy and military aerospace. Based in Northfield, New Hampshire, EPTAM operates from a state-of-the-art 60,000-square-foot manufacturing facility where a highly dedicated staff is committed to meeting every customer's manufacturing and quality requirements, ensuring product specifications and schedules for launch and delivery are met.

Challenges

In order to maintain the on-time delivery to a wide variety of customers throughout the United States as well as Asia, Switzerland and Germany, EPTAM Plastics, Inc. needed:

- Measurable operating efficiencies
- Ability to track tool usage over time
- 24/7 secure access for expensive tooling
- Real-time tooling answers

The MSC CAP Vending Solution

To streamline its supply chain and achieve quantified savings, EPTAM Plastics, Inc. now relies on two MSC vending systems for worry-free inventory management.

- Effectively dispenses tools in exact quantities
- Establishes total user accountability
- Eliminates stock outages to avoid machine downtimes
- Tracks tooling spends on various jobs
- Provides comprehensive reporting and automatic order replenishment with next day delivery
- Equipment ease of use, takes less than five minutes to train employees on system

Key Business Results

- At least a 30 percent increase in tool purchasing productivity
- Effective monitoring and tracking of tool usage for lowering overall tooling costs
- Secure storage and dispensing of expensive diamond-coated custom tooling
- Accurate inventory control maintains adequate stock of critical tooling
- MSC provides a high level of service – EPTAM never waits more than ten minutes to get a response

For more info, call:
800.521.9520

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