

NEWS

MSC INDUSTRIAL SUPPLY CO. PARTNERS WITH PLUS ONE ROBOTICS TO SUPPORT CUSTOMER FULFILLMENT CENTERS

MELVILLE, N.Y. and SAN ANTONIO, Texas, March 3, 2020 – MSC INDUSTRIAL SUPPLY CO. (NYSE: MSM), a premier distributor of Metalworking and Maintenance Repair and Operations (MRO) products and services for industrial customers throughout North America, today announced that it is partnering with Plus One Robotics to support and enhance the efficiency of its customer fulfillment centers.

With Plus One Robotics, MSC has successfully deployed a patent-pending 3D-vision and AI-enabled robotic packing system in its Harrisburg, Pennsylvania, customer fulfillment center and now plans to implement the system across its five major centers.

“We are excited to be working with Plus One as a strategic partner to introduce AI-powered automation supporting our growth and optimizing the efficiency of our customer fulfillment centers. After experiencing the productivity of Plus One’s solutions and seeing that we can redirect our associates to more value-added activities, we saw the benefit of expanding this technology across our network,” said Doug Jones, Executive Vice President and Chief Supply Chain Officer for MSC.

MSC plans to leverage Plus One’s proprietary machine vision systems, along with a cloud service that connects the robots to a remote crew chief working at Plus One’s headquarters in San Antonio, Texas. This cognitive collaboration service combines the vision and problem-solving skills of a single human crew chief with the accuracy, reliability and endurance of multiple robots.

“Plus One Robotics supports the growth of companies by acting as a force multiplier for labor. There simply are not enough people to pack all the orders and meet cutoff times,” said Erik Nieves, CEO of Plus One Robotics. “Cognitive collaboration between humans and robots – combining the strengths of each – is the fastest, most reliable solution to a tight labor market.”

About Plus One Robotics Inc.

Plus One Robotics is the world leader in machine vision software for robots in logistics. Our software leverages AI plus our on-demand remote human support network to learn and improve accuracy over time, achieving the highest pick quality regardless of changes in product flow or environment. For more information, please visit plusonerobotics.com.

About MSC Industrial Supply Co.

MSC Industrial Supply Co. (NYSE:MSM) is a leading North American distributor of metalworking and maintenance, repair and operations (MRO) products and services. We help our customers drive greater productivity, profitability and growth with more than 1.7 million products, inventory management and other supply chain solutions, and deep expertise from over 75 years of working with customers across industries. Our experienced team of approximately 6,700 associates is dedicated to working side by side with our customers to help drive results for their businesses - from keeping operations running efficiently today to continuously rethinking, retooling, and optimizing for a more productive tomorrow. For more information on MSC, please visit mscdirect.com.

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